

Tools to Support Online Writing Center Work

Principles to consider:

1) Comfort 2) Cost 3) Simplicity 4) Support 5) Accessibility/Adaptability

Possible Tools

Tags:

- T= tool could be used for synchronous or asynchronous tutoring
- TC= tool that can be used for tutor/staff virtual communication
- VHD=tool that can be used to facilitate a virtual help desk
- TR=tool that can be used for training tutors/staff

Tool	Cost	Tags	Your thoughts/questions
Blackboard	\$	T, TC, VHD, TR	
BlueJeans	Free/\$	T, TR	
Canvas	\$	T, TC, VHD, TR	
Discord	Free	TC, VHD	
Google Chat	Free with Google Apps for Ed	TC	
Google Drive, including Google Docs	Free	T, TC, TR	
Google Classroom	Free with Google Apps for Ed	TC, TR	
GoogleMeet	Free	T, TC, TR	

Tool	Cost	Tags	Your thoughts/questions
GroupMe	Free	TC	
LibChat/LibAnswers	\$	VHD	
Microsoft Teams	Free/\$	TC, TR	
Screencast Software (Screencastify; screencast-o-matic; jing, kaltura, etc)	Free/\$	T, TR	
Skype	Free	T	
Slack	Free/\$	TC, VHD, TR	
Tawk.to	Free	VHD	
Voicethread	Free/\$	TR	
WCOOnline	\$	T	
WebEx	Free/\$	T, TC, TR	
Zoom	Free/\$	T, TR	